

## FRONT-LINE WORKERS TRAUMA ASSESSMENTS

Presented by Natalie Zlodre M.S.W., R.S.W.

MONTREAL May 31, 2012 TORONTO July 9, 2012

The key to effective interventions with vulnerable clients is thorough assessments. Knowing what questions to ask is key to deconstructing complex manifestations of trauma and guiding treatment planning. We will discuss how to utilize client assessment responses as an opportunity for therapeutic markers for education, insight and building a therapeutic alliance. Referring clients to specialized clinics for assessments is an important marker in clinical case management. We will review key assessments used in clinics.

\*Please note this workshop is suitable for front-line workers who currently use:

Intake Forms, Trauma Specific Assessment Forms, and who refer clients to specialized clinics for trauma assessments.

### You will learn:

- What key questions need to be asked in a Client Intake Form
- Assessment instruments to assess psycho/social patterns and capacities: Explanatory Style, Signature Strengths, TREP, Holmes Rahe Social Readjustment Rating Scale, Criminal Injuries Compensation Board Forms
- Key trauma focused assessment instruments typically used in trauma clinics: APTSD (Trauma Exposure Measures), PTSD (CAPS, Assessment of Trauma Characteristics Interview), dissociation (DES, SCID-D)

**Natalie Zlodre, M.S.W., R.S.W.** is a trauma specialist. She is the Head of the Trauma and Resiliency Centre and Associate Director of External Training at the Gail Appel Institute a division of the Hincks-Dellcrest Centre. Her professional focus is in the areas of: acute trauma, complex trauma and the impact of trauma on professionals and on mental health services. Natalie provides clinical consultation, supervision and training to mental health professionals across Ontario. She is a critical incident debriefer, where she provides trauma counselling and consultation to workplaces (homicide, suicide, industrial accidents, sudden death and violent crimes). Natalie has a private practice specializing in working with individuals who experience complex post-trauma stress reactions often intertwined with insecure attachment patterns.



**Natalie Zlodre, R.S.W**

**Montreal**

May 31, 2012  
 McGill Faculty Club and Conference Centre  
 3450 McTavish Street,  
 Montreal, QC

**Toronto**

July 9, 2012  
 Hincks-Dellcrest Centre Gail Appel Institute  
 114 Maitland Street  
 Toronto, ON

# REGISTRATION



**REGISTER BY MAIL, PHONE, FAX E-MAIL OR ON-LINE**

Hincks-Dellcrest Centre – Gail Appel Institute, 114 Maitland Street, Toronto, ON M4Y 1E1

**TELEPHONE:** 416-972-1935 x 3233 **FAX:** 416-924-9808 **E-MAIL:** mvanrooyen@hincksdellcrest.org

**REGISTER ON-LINE:** [www.hincksdellcrest.org/gai-trauma](http://www.hincksdellcrest.org/gai-trauma)

One form per person. Please print clearly.

Name: \_\_\_\_\_ Position: \_\_\_\_\_

Department: \_\_\_\_\_ Organization: \_\_\_\_\_

Address:  Home  Business \_\_\_\_\_

Phone: \_\_\_\_\_ fax: \_\_\_\_\_ e-mail: \_\_\_\_\_

I wish to be on the mailing list.

**I WISH TO REGISTER FOR:**

**FRONT-LINE WORKERS TRAUMA ASSESSMENTS MONTREAL MAY 31, 2012**

**FRONT-LINE WORKERS TRAUMA ASSESSMENTS TORONTO JULY 9, 2012**

Early registration one month prior to seminar \$185  
 Regular Registration \$195

**Time:** 9:00 am - 4:00 pm

**Method of Payment**

Payment must be made by cheque or credit card (Visa or Mastercard) and must accompany the registration form. Registration by phone, fax or e-mail accepted with credit card payment only. Cheques to be made payable to Gail Appel Institute. Post-dated cheques not acceptable for early registration.

I wish to pay by:  Cheque  Visa  Mastercard

Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

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Signature: \_\_\_\_\_

Total fee enclosed: \_\_\_\_\_

**CANCELLATION POLICY:**

An administrative fee of \$40 will be charged for all cancellations. For a refund, notice of cancellation must be received in writing two weeks prior to the workshop date. After that time you may elect to receive a credit which may be applied to a future workshop of the same value used within one year of date of issue. A colleague may be substituted for attendance. No credit or refund will be given if you do not notify us in advance of the workshop date. The Institute reserves the right to cancel a workshop due to under-enrollment, work stoppages, instructor illness or inclement weather. If a workshop is cancelled, the Institute is responsible for refunding only the tuition payment.

**GROUP AND STUDENT RATES:**

Registration of six or more mailed in the same envelope and students in a university or college program will receive a 10% discount. Copy of student identification must accompany registration.

**CONTINUING EDUCATION CREDITS:**

Each participant will receive a Certificate of Participation. This may be used to qualify for eligibility for Continuing Education Credits when submitted to your own licensing board and/or professional college/association.

**ACCESSIBILITY STANDARDS FOR CUSTOMER SERVICE (AODA) – SUPPORT PERSONS**

The Hincks-Dellcrest Centre strives to create barrier free training to all persons and therefore welcomes support persons accompanying persons with disabilities. As per our Operational Procedure Number 8-8-11, any customer attending a training session at the Hincks-Dellcrest Centre will not be asked to pay a fee for the support person accompanying them to the training session.